

Product Release Information: Schlage Express 4.4.5

Product	Schlage Express
Version Number	Version: 4.4.5
Production Release Date	January 2019
Customer Support	For more information or support, visit our website .

Attention:

This document contains the release notes for Schlage Express version 4.4.5 which includes updates from the previous release 4.4.3 in May 2014.

The following sections describe this release in detail and will provide important information that supplements the Schlage Express Software Manual.

System Requirements for 4.4.5:

- **Operating System:** Microsoft Windows XP and XP Professional SP1/SP2, Windows Vista 32-bit (except Home or Starter Edition), Windows 7, Windows 8, Windows 10
- **Hard Disk Space:** 1 GB for software plus storage as required for Audits and Backups based on the system settings
- **Memory:** 256 MB RAM
- **Web Browser:** To view generated reports, an up to date web browser such as Chrome, Firefox, or Internet Explorer is required

Installation and Upgrade Notes:

Installation

Read and follow the instructions in the Software Manual or the Upgrade Instructions in these release notes while installing or upgrading Schlage Express Version 4.4.5.

You will need to back up your facilities before performing an upgrade install. A backup can be created any time Schlage Express is shut down. See the Upgrade Appendix in the Software Manual or READ ME for more details.

You will find the latest Software Manual [here](#) and at the Allegion Library [here](#) by searching for “Schlage Express Software Manual”.

Who should upgrade?

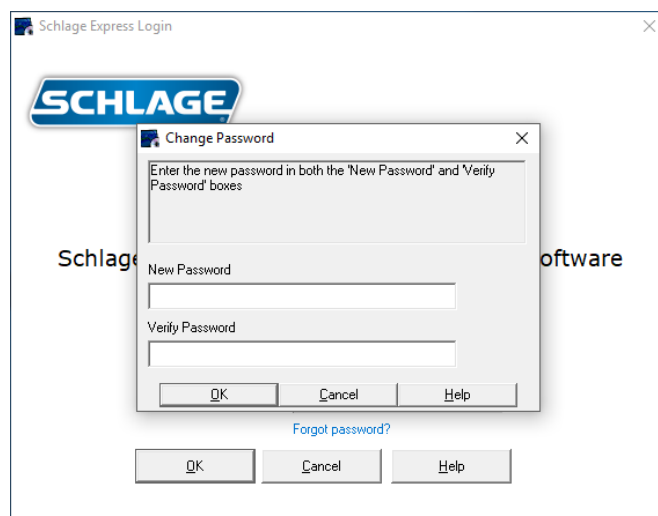
Allegion recommends keeping all devices up to date with the latest firmware and software. We strive to provide the best products and service for our customers.

Installing the latest firmware and software releases will allow customer(s) to get the most from their devices and allow for better overall functionality and product support.

Specifically, all customers interested in the following *Recent Changes* should update their devices:

Recent Changes:

- **Default Password Restriction:** Users are now required to generate their own password on first login to the Manager and Operator accounts



- Passwords can be between 1-8 characters and the default Password (123456) is no longer permitted
- **Help - Contact Support:** Updated the Support Contact Information
 - <https://us.allegion.com/en/home/support>
- **Max Credential Activation / Expiration Date Increased:**
 - Max Activation Date has been increased to **12/31/2049**, from the previous maximum of 01/01/2019
 - Max Expiration Date has been increased to **12/31/2050**, from the previous maximum of 01/01/2020

Upgrade Instructions:

Follow the directions below to upgrade your system from a previous version of Schlage Express. *(These instructions are also available in the Appendix of the User's Manual.)*

NOTE: *Non-Default settings in "Program Settings" and other individual settings will not be backed up and will need to be reentered into the new version after upgrade.*

1. Backup the database

- a. The system is set, by default, to automatically backup the database whenever the system is closed. Make sure this feature is enabled. *(See page 29 of the User Manual for details)*
- b. Close the system and back up the database by confirming the back up when prompted in the pop-up message

2. Copy the backed-up database file to another location or folder

- a. Open the location of the backup file
- b. Copy the file
- c. Paste the copied file into a new directory of your choice

3. Uninstall the current version of Schlage Express

- a. Open the **Control Panel**
- b. Open the **Add or Remove Programs** option
- c. Select *Name* from the *Sort by* drop down box
- d. Scroll down the list until you see **SchlageExpress**
- e. Select it
- f. Click the **Remove** button. SMS Express will be uninstalled

4. Delete the Schlage Express folder from Program Files *(Because of the ProxXLator.exe program the folder will need to be manually removed)*

- a. Go to **My Computer**
- b. Click on **C:**
- c. Click on **Program Files**
- d. Find and Select the **Schlage/Schlage Express** folder
- e. Right Click and select **Delete** from the drop-down options. The Confirm Folder Delete window will open
- f. Click **OK**. The folder will be deleted

5. Install this version (4.4.5) of Schlage Express *(See the Installing/Starting Schlage Express chapter in the User's Manual for details)*

6. Restore the backup of the previous version

- a. Sign into Schlage Express
- b. Go to **Facility>Restore Backup**
- c. Click **Yes**. The Select Facility to Restore window will open.
- d. Navigate to the database that was backed up from the previous version and select the backup file
- e. Click **Open**. The Existing Facility File Found window will open
- f. Click OK

The old Database has been attached to the new version of Schlage Express and your upgrade is complete.